

André Courchesne
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Curriculum Vitae

Work experiences

10/2005 – Today PrivalODC Inc. St-Lambert, QC

Software Designer – Software Project Manager

- VoIP software development using Asterisk
 - Application level programming (DOS, Windows, Unix/Linux, Perl, CGI, SQL)
 - Operating system core development (Linux)
 - Hardware and software troubleshooting
-

07/2002 – Today Kortron Canada Inc. Boisbriand, QC

Software Designer

In December 2002 I asked for a transfer back to engineering function in order to satisfy my personal interests

- Low level programming (Award and Phoenix BIOS core)
 - Application level programming (DOS, Windows, Unix/Linux, Perl, CGI, SQL)
 - Operating system core development (Linux)
 - Hardware and software troubleshooting
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05/2000 – 07/2002 Kortron Canada Inc. Boisbriand, QC
(Formerly Teknor Applicom Inc.)

Program Manager

- Prime management contact for major customer (HP, Siemens, Harris,...)
 - Manage contracts between customer and Kontron
 - Contract, scope and cost management
-

07/99 – 05/2000 Teknor Applicom – System Div.
Blainville, QC
(Created by the acquisition of Teknor by Xtech)

Technical Support Manager

- Structure and put in place a support plan for the new system division
 - Prioritisation and scheduling of projects
 - Network (LAN and WAN) administrator
-

11/98 – 07/99 Xtech Embedded Computers
Blainville, QC

Technical consultant

- Provide technical assistance for the LAN and internet setup
 - Act as a technical support specialist for Xtech, Boards AG and Kontron GmbH products
 - Assist in the acquisition and merger of Teknor Industrial Computers to create the new Teknor Applicom
-

12/97 – 11/98 Teknor Industrial Computers
Boisbriand, QC

Spin-off design specialist

- Assignment to start a new spin-off design team
 - Think and engineer spin-off products that meet designated customer needs
 - Realisations include the VIPer825, VIPci960, PacerCats and Kodak VIPerVision
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01/97 – 12/97

Teknor Industrial Computers
Boisbriand, QC

Application Support Specialist - Team Leader

- In charge of 4 persons including 2 certified engineers
 - Prioritisation and scheduling of projects
 - Give seminar and technical training to the sales staff on location (USA, Asia)
 - Meet customer on location to discuss technical aspects of their projects
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10/93 – 01/97

Teknor Industrial Computers
Boisbriand, QC

Technical support specialist - Team Leader

- In charge of a telephone technical support team
- 4 technicians in the team
- Prioritisation and scheduling of projects
- Meet customer on location to discuss technical aspects of their projects

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Curriculum Vitae

Studies

1989 – 1993 Institut d'Ordinologie du Québec Ste-Thérèse, QC
▪ Digital System Technologies studies (C.E.C.)

1988 - 1989 Vanier Collège Ville St-Laurent, QC
▪ Digital System Technologies studies

Related knowledge

An in depth knowledge of the components and the architecture of IBM type (and compatibles) computers as well as the world of digital system based on microprocessors and micro-controllers

A great ease in the troubleshooting and repair of electronic equipment.

Programming knowledge in the following languages:

- C (Borland, Microsoft, OpenWatcom, Introl)
- Pascal
- Assembly (Intel and Motorola)
- Visual Basic for Windows
- Borland Delphi
- MS-Access
- Perl

Exceptional knowledge of the following operating system and network operating system:

- MS-DOS (3.30 to 6.22)
- MS-Windows 3.1x, 95/98, NT/2000/XP
- Linux (RedHat)
- IBM OS/2 (2.1 et Warp)
- QNX 4.23
- Macintosh OS 6.xx

Design level knowledge of the STD, ISA, PCI (v2.1), CPCI and PCI-X buses

Knowledge of the following CAD software:

- AccelEDA
- ViewLogic
- OrCAD
- AutoCAD (2D and 3D)

Distinction

Exceptional achievement award in digital system technologies (3rd year) for curricular activities for the 1992-1993 period

Special training

One month English immersion trip in the United States

Strategic sales course with M. Roger St-Hilaire

Customer service course (Fred Prior's How to achieve exceptional customer service)

Basic knowledge of the German language